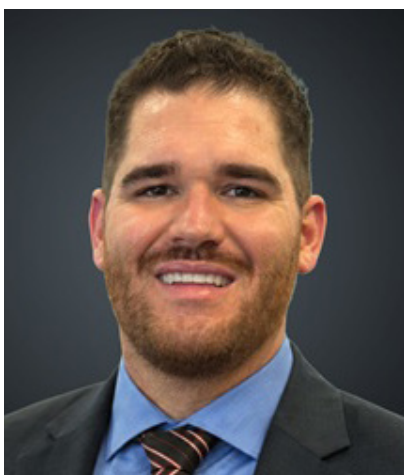


Executive Biography



Kenneth D. W. Klinner

Vice President of Technology and Digital Services

Ken is responsible for leading Preferred Mutual's Infrastructure & Networking, Service Desk, and Application Services functions. He focuses on advancing technology capabilities, strengthening partnerships between technology and the business, and supporting the company's strategic priorities.

Ken brings broad experience across technology, insurance, business operations, and military leadership. Prior to joining Preferred Mutual, he spent eight years with Erie Insurance, most recently serving as Senior IT Director of Personal Lines Technology. In that role, he led large cross-functional technology teams, partnered closely with business and IT leaders, and drove modernization efforts, including core platform transformation and cloud adoption.

Earlier in his career, Ken worked in insurance sales and manufacturing operations and served as an Engineer Officer in the U.S. Army, including a deployment to Afghanistan.

Ken holds an M.B.A. from the University of Iowa.