

Executive Biography



Michele R. Graham

Senior Vice President, Strategic Services

Michele Graham began her career with Preferred Mutual in 2004 and since that time has held positions of increasing responsibility in various disciplines including: Rating, Business Analysis and Project Management.

In November of 2016, Michele was promoted to Vice President, Enterprise Project Management Office where she developed and managed the enterprise project, program and portfolio decision-making processes. She worked closely with her colleagues to place organizational investments in alignment with the Company's strategic plan. In January 2019, Michele was promoted to Senior Vice President of Strategic Services, where she brings continuous operational improvement through enhanced methodologies.

Michele holds a Bachelor's degree in Business, Management and Economics from Empire State College. In addition to being a Certified Project Management Professional (PMP), and a NY licensed Property & Casualty Agent, she also holds several accreditations including: the Chartered Property Casualty Underwriter (CPCU), Accredited Advisor in Insurance (AAI), Associate in General Insurance (AINS), Associate in Information Technology (AIT), Associate in Insurance Services (AIS) and Associate in Personal Insurance (API).