



## Michele R. Graham

Vice President, Enterprise Project Management Office

In November of 2016, Michele R. Graham was promoted to Vice President, Enterprise Project Management Office. Michele develops and manages the enterprise project, program, and portfolio decision-making processes. She works closely with her colleagues to place organizational investments in alignment with the Company's strategic

plan and brings continuous operational improvement through enhanced methodologies.

Michele began her career with Preferred Mutual in 2004 and since that time has held positions of increasing responsibility in various disciplines including: Rating, Agency Interface, Business Analysis and Project Management.

Michele holds a Bachelor's degree in Business, Management and Economics from Empire State College. In addition to being a Certified Project Management Professional (PMP), and a NY licensed Property & Casualty Agent, she also holds several accreditations including: the Chartered Property Casualty Underwriter (CPCU), Accredited Advisor in Insurance (AAI), Associate in General Insurance (AINS), Associate in Information Technology (AIT), Associate in Insurance Services (AIS) and Associate in Personal Insurance (API).